

PROFESSIONAL LEVEL 07 QUALIFICATION

DIPLOMA IN HOSPITALITY MANAGEMENT

Dubai, UAE | Al Rigga Campus



PROGRAM OVERVIEW

Hospitality Management focuses on running hotels, resorts, restaurants, event venues and travel services - combining business, customer service and leadership to deliver excellent guest experiences. This diploma prepares you to excel across the global hospitality industry.

QUALIFICATION**Professional Level 07
Diploma****ACADEMIC ALLIANCE****Kennedy University Florida****CAMPUS****Al Rigga, Dubai****INCLUDES****Internship & Experience
Letter**

Program Highlights

- Training in hotel operations and management
- Hands-on practical experience
- Skills in F&B, front office and housekeeping
- Customer service and event management focus
- Career-ready for roles like Hotel Manager

Who Should Enroll?

- Aspiring hospitality managers
- Event and tourism enthusiasts
- Professionals aiming to lead in hotels
- Individuals targeting restaurant and resort roles

Enquire today: +971 56 202 9777 | info@nucleustraininginstitute.com

Comprehensive training across the essential hospitality divisions, so you can manage operations and deliver top-tier service standards.

01 **MODULE 1** Hotel & Front Office Management

- Rooms Division Management
- Reception & Concierge Services
- Reservation Systems (PMS)
- Yield & Revenue Management
- Guest Cycle Operations

02 **MODULE 2** Food & Beverage Operations

- Menu Planning & Design
- Restaurant & Kitchen Management
- Banquet & Catering Operations
- Food Safety & Hygiene Standards
- Inventory & Cost Control

03 **MODULE 3** Housekeeping & Facility Management

- Room Maintenance Standards
- Cleaning Operations & Protocols
- Laundry Operations Management
- Health & Safety Compliance
- Vendor & Supply Management

04 **MODULE 4** Customer Service & Guest Relations

- VIP & Concierge Management
- Handling Guest Complaints
- Cross-Cultural Communication
- Customer Loyalty Programs
- Quality Assurance Standards

05 **MODULE 5** Event & Tourism Management

- Corporate & Social Event Planning
- Tourism Geography & Trends
- Destination Management
- Travel Agency Operations
- MICE Tourism Operations

06 **MODULE 6** Hospitality Marketing & Sales

- Digital Marketing for Hotels
- Pricing & Sales Strategies
- Brand Positioning in Tourism
- Public Relations for Venues
- OTA (Online Travel Agency) Management

CAREER PATHWAYS

Hotel Manager

Overseeing daily operations, revenue and guest satisfaction.

Food & Beverage Manager

Directing dining operations, culinary standards and costs.

Front Office Supervisor

Managing reception workflows and guest check-ins.

Event Coordinator

Planning and executing corporate and social events.

WHAT YOU RECEIVE

Professional Diploma

Kennedy University Florida

Official Transcript

Program credits & course hours

Experience Letter

Internship proof from NTI

Visa & Housing Support

Optional, subject to T&C

Admissions Open - Reserve Your Seat Today

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