

PROFESSIONAL LEVEL 07 QUALIFICATION

DIPLOMA IN HEALTHCARE MANAGEMENT

Dubai, UAE | Al Rigga Campus



PROGRAM OVERVIEW

Healthcare Management (also called Healthcare Administration) focuses on leading, managing and organising hospitals, clinics and other medical facilities. This diploma combines business, leadership and healthcare knowledge to help you run services efficiently, safely and effectively.

QUALIFICATION**Professional Level 07
Diploma****ACADEMIC ALLIANCE****Kennedy University Florida****CAMPUS****Al Rigga, Dubai****INCLUDES****Internship & Experience
Letter**

Program Highlights

- Rigorous focus on healthcare administration and hospital systems
- Strong emphasis on patient care coordination and medical ethics
- In-depth training in healthcare information systems (EHR)
- Dedicated training in leadership, quality and risk management

Who Should Enroll?

- Aspiring healthcare managers and medical administrators
- Clinical staff looking to move into administrative leadership
- Professionals aiming to advance in hospital or clinic management
- Anyone interested in health policy and medical operations

Enquire today: +971 56 202 9777 | info@nucleustraininginstitute.com

Five modules that build the administrative, ethical, quality and leadership foundations needed to manage modern healthcare facilities.

01 MODULE 1 Healthcare Management Basics

- Evolution of Healthcare Systems
- Healthcare Delivery Models
- Administrative Hierarchy & Roles
- Introduction to Clinical Operations

02 MODULE 2 Hospital & Clinic Operations

- Outpatient & Inpatient Workflows
- Supply Chain & Medical Logistics
- Emergency & Ward Management
- Staff Scheduling & Shift Patterns

03 MODULE 3 Medical Ethics & Health Policy

- Patient Privacy & Data Protection
- Regional Healthcare Legalities
- Bioethics & Medical Consent
- Public Health Policies

04 MODULE 4 Patient Care Management & Quality Assurance

- Patient Care Coordination Models
- Quality Improvement (QI) Tools
- Patient Satisfaction Indexing
- Clinical Auditing & Accreditation

05 MODULE 5 Healthcare Information Systems, Leadership & Finance

- Electronic Health Records (EHR)
- Healthcare Finance & Medical Billing
- Risk Mitigation & Management
- Leadership & Strategic Planning

CAREER PATHWAYS

Healthcare Administrator

Overseeing facility efficiency, optimising clinical workflows and ensuring regulatory compliance.

Clinic / Hospital Manager

Directing daily clinic logistics, budgeting departmental costs and coordinating staffing.

Medical Office Coordinator

Managing schedules, patient records systems and front-desk communication.

Patient Services Manager

Ensuring patient satisfaction, managing complaints and coordinating care plans.

WHAT YOU RECEIVE

Professional Diploma

Kennedy University Florida

Official Transcript

Program credits & course hours

Experience Letter

Internship proof from NTI

Visa & Housing Support

Optional, subject to T&C

Admissions Open - Reserve Your Seat Today

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